



No. 3-4/2015-R&C[CFA]

Date:- 19.02.2016

**Circular R&C-CFA No. 170/15-16**

**Subject: Revision of tariff for fixed line IN services [Toll Free (FPH/UAN/VPN)] etc.**

1. The Competent Authority on recommendation of Tariff Committee – CFA has approved revision of tariff for fixed line IN services Toll Free (FPH/UAN/VPN) etc. The detail is as follows:-

**(i) For Toll Free Service Tariff :-**

BSNL Toll Free Tariff			
Call Charges from Basic/WLL N/W		Other Charges	
Local (within same SDCA)	Rs.1.20/60 sec	Rental (Per Month)	Rs. 1000/-
Intra Circle (within same circle)	Rs.1.20/60 sec	Processing Fee (non-refundable)	Rs. 3,000
Inter Circle	Rs.1.60/60 sec	Security Deposit (refundable)	Rs. 5,000
Call Charges from Cellular N/W		Activation Fee (non-refundable)	NIL
Within LSA	Rs.1.20/60 sec		
Outside LSA	Rs.1.60/60 sec		
National Roaming	Rs.1.60/60 sec		
<b>Rebate on Monthly Bill</b>			
Upto Rs. 10000	Nil		
Rs. 10001 to Rs. 50000	10%		
Rs. 50001 to Rs.250000	15%		
Rs. 250001 to Rs.500000	20%		
>Rs.50000	25%		

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**(ii) UAN Service Tariff**

Particulars	UAN Full Charge	UAN Split Charge	
1. Processing charge for service (Non-refundable)	Rs.5000/-	Rs.5000/-	
2. Security deposit (Refundable)	N.A	Initially Rs 10,000/- & to be updated to 2 months average billing	
3. Fixed Monthly Charges for service	Rs.3,000/- per month	Rs.1,000/- per month	
4. Call Charges Payable by	Calling Party (Rs./Sec)	Calling Party (Rs./Sec)	Called Party(Rs/Sec)
<b>(I) From Landline/WLL</b>			
<b>(a) Local (Within same SDCA)</b>			
(i) From BSNL/MTNL	30 Sec Pulse	Local call charges to PSTN	Free
(ii) From Other Networks	Not Applicable	Not applicable	1.20/60

(b) Intra Circle (Within same circle)	30 Sec Pulse	Local call charges to PSTN	1.20/60
(c) Inter Circle	30 Sec Pulse	Local call charges to PSTN	1.60/60
<b>(II) From Cellular</b>			
(a) Within LSA (Licensing Service Area)	Rs 2.00/60 Sec	local C2F as per plan	1.20/60
(b) Outside LSA (Licensing Service Area)	Rs 2.00/60 Sec	local C2F as per plan	1.20/60
(c) National Roaming	Prevailing national roaming tariff (calls beyond visited LSA) as per plan	Prevailing national roaming tariff within LSA as per plan	1.60/60
5. Discount to UAN Subscriber		<b>Monthly Bill</b>	<b>Discount</b>
<b>Note:</b>		Upto 10000	Nil
<b>(i) The discount is on non-graded basis</b>		10001 to 50000	<b>10%</b>
<b>(ii) In case of UAN (Split charging) Excludes local calls</b>	<b>N.A</b>	50001 to 250000	<b>15%</b>
		250001 to 500000	<b>25%</b>
		> 500000	<b>30%</b>
6. IN Number	1860 XYZ ABCD ABCD- (0001 to 4999)	1860 XYZ ABCD ABCD- (5000 to 9999 )	
7. Any modification in service (on demand)	Rs.100/-	Rs.100/-	
8.Detail billing soft copy (Per month) (On demand by subscriber)	Rs.100/-	Rs.100/-	
9. Vanity Numbers Charges	One Time	Monthly Payment	
Super Premium (Category A)	Rs.10000/-	Rs. 1000/-	
Premium (Category B)	Rs.7500/-	Rs. 700/-	
Prime (Category C)	Rs.5000/-	Rs. 500/-	

**(iii) VPN Service Tariff:-**

1. Activation Charge	<b>Rs.500/-</b>
2. Minimum Period of hire	One Year
3. Creation/Deletion/Addition/Modification per no.	Rs. 100
4. Charges for the change of feature (per request)	Rs. 100
5. <b>Group size</b>	<b>Fixed VPN Charges per month per DEL (in Rs.)</b>
	<b>SDCA</b> <b>LDCA</b> <b>Circle</b> <b>All India</b>
5-25	125/-      175/-      275/-      425/-
>25	99/-      149/-      249/-      399/-
(d) Charges outside VPN (Local, STD, ISD, Cellular and WLL (M))	As per the existing tariff from fixed to other networks
<b>6. Discount on Calls (local+ STD)charges outside VPN group (No discount on ISD Calls)</b>	
(a) >10000 MCUs (local+STD)	10%
<b>Note: No other Corporate Discount scheme will be applicable on the above charges</b>	

7. Any creation/deletion/addition/modification per number	Rs.100/-
8. Charges for the change of feature (per request)	Rs.100/-
9. Addition/Deletion/Modification of any of the following feature per request per extension	
i) Exception List (List of numbers not allowed for incoming and outgoing calls)	
ii) Barring of off-net calls (Barred from making call outside VPN)	Rs.100/-
(iii) Selected off-net destinations (only selected destinations outside VPN is allowed)	
(iv) Barring/Opening STD, ISD on number within VPN (Normal STD/ISD opening/barring)	Rs.100/-
(v) Time dependent routing of incoming calls (All incoming call can be routed according to time).	Rs.100/-
(vi) Origin dependent routing of incoming calls (All incoming call can be routed according to their origin).	Rs.100/-
(vii) Multiple Account Code (Allows users of given VPN group to mark their calls according to business so that company receives a bill, which details cost of communication according to company activities and organization)	Rs.100/-
(viii) Dual invoicing (Allows to bill calls made by PN extension either on companies corporate account or on personal account)	Rs.100/-

2. The tariff order will be applicable **w.e.f.1<sup>st</sup> March 2016**.
3. **The Circle should ensure to comply with all regulatory requirements.**
4. The impact of the above order may be analyzed and report may be submitted immediately after one month of implementation to PDP-CFA branch of corporate office through email to pdpcfa@gmail.com.
5. The circular is issued based on approval of the competent authority in PDP-CFA unit file No.24-77/2015/NWO-BB & IN /IN Tariff For any clarification /correspondence in respect of aforesaid scheme, matter may be taken up with PDP-CFA unit of BSNL CO New Delhi. Phone No.011-23322692



**DGM (T&C-CFA)**

To,

**All Heads of Telecom Circles / Metro Telecom District / ITPC Pune.**

Copy to: -

- 1) CMD, BSNL
- 2) DIR (CFA/CM/ENT/HR/FIN) on BSNL Board.
- 3) Executive Director (Finance/CA/NB/CN),BSNL
- 4) PGM(Regulation),BSNL, CO ,New Delhi
- 5) GM(Marketing),CO BSNL New Delhi for adequate publicity and marketing of service
- 6) All PGMs /GMs-CFA, CO BSNL.
- 7) GM (PDP-CFA/NWP-BB) CO BSNL w.r.t. case mark: 24-77/2015/NWO-BB & IN /IN Tariff. Carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
- 8) AD OL for Hindi version
- 9) Sr.GM (CIT), BSNL, CO-for placement on BSNL web site.
- 10) GM Nodal Centre (South/West/North/East Zones).for necessary changes in CDR/CDMA/Billing System.
- 11) Director General P&T Audit, Shyam Nath Marg, Near old Secretariat,Delhi110054
- 12) Secretary, TRAI-for information please.
- 13) Guard file.



**DM (T&C-CFA)**